

## **ICCECIP 2023**

### **Trust and Security:**

### **How Trust in Autonomous Systems Shapes Decision-Making**

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5<sup>th</sup> International Conference on Central European Critical Infrastructure Protection 13-14 November 2023 / Budapest, Hungary



## Human-Robot Interaction (HRI)

- The person should feel compelled to engage
- The machine shall be able to participate in the interaction
- Interaction ~ forms of cooperation
  - Additional
  - Supportive
  - Substitutive
- The focal point of this research is the human factor



Situative and individual factors influencing HRI, and its individual perspective

- Technology
- Ethics
- Law
- Infrastructure



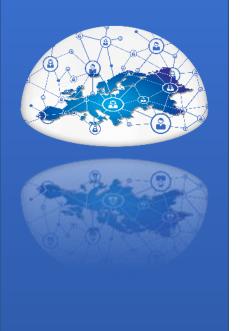
- Control or trust
- Perception of positive effects
- Risk perception
- Background information, past experiences

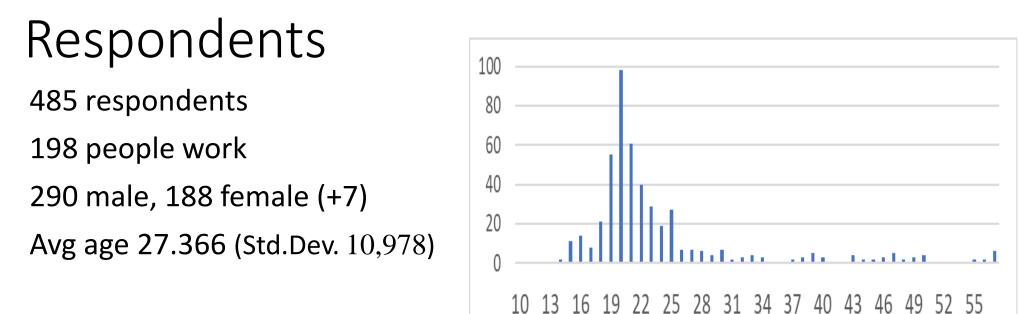
"Readiness"

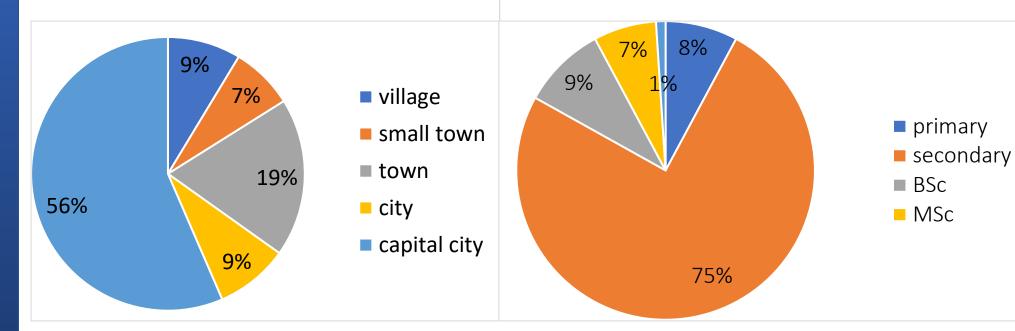


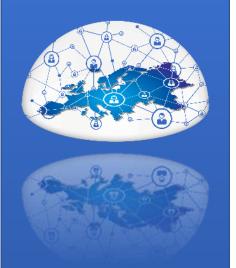
## Research questions, methodology

- How does trust affect decisions related to autonomous systems?
- Quantitative research
- Online questionnaire (google forms)
- Sampling method: convenience, snowball
- Researcher's perspective: interpretative

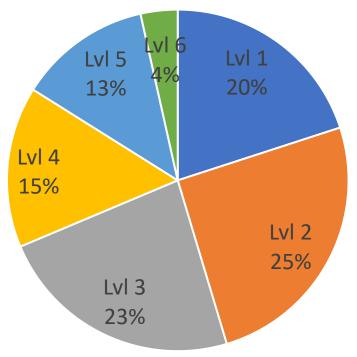








### Results



I support the introduction of self driving cars I would love to try a selfdriving car Self-driving cars will reduce car accidents Self-driving cars will have a positive impact on society Self-driving cars will have a positive impact on... I would like to buy a selfdriving car in the future I would be afraid of selfdriving cars in my surrounding

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Do not agree

Agree

Tend not to agree

To an extent agree



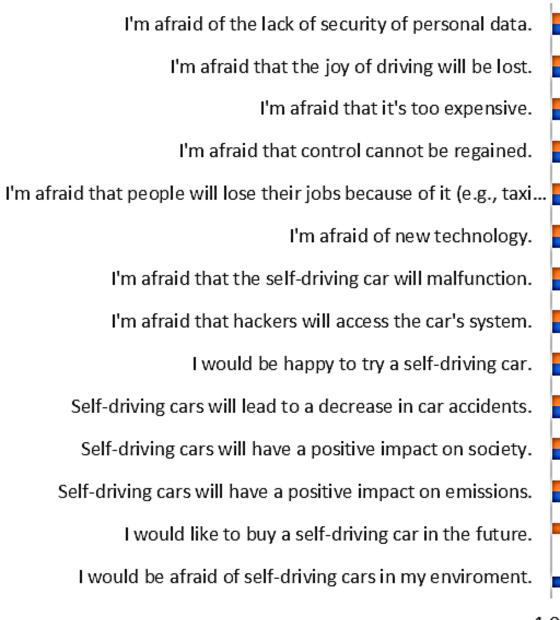
## Those who trust are different

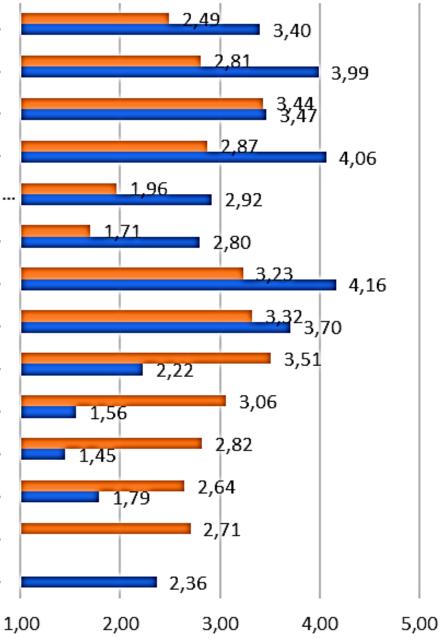
				t-test for Equality of Means						
		Levene							95% Cor	nfidence
	for Equality of Variances							Std.	Interva	
						Sig. (2-	Mean	Error	Diff	
		F	Sig.	t	df	tailed)	Diff	Diff	Lower	Upper
What is your gender?	*	90,69	0,000	3,759	291	0,000	0,241	0,064	0,115	0,367
How old are you?	*	10,68	0,001	-2,493	296	0,013	-2,893	1,16	-5 <i>,</i> 177	-0,609
What is your place of	*	26,198	0,000	-3 <i>,</i> 58	296	0,000	-0,635	0,177	-0 <i>,</i> 984	-0,286
residence?										
Do You still study?	*	14,07	0,000	3,407	296	0,001	0,471	0,138	0,199	0,743

#### Does not matter!!!

What is your highest level of education? Do You have work experience? Do you have a driver's license? \*Equal variances assumed







Trust Lack of trust



### Summary

- 220 out of 485 clearly do not trust self-driving cars
  - Only 78 have complete trust
- Those who trust are different in many aspects
  - gender, age, place of residence, student status
- However, level of education, work experience, or even having a driving licence does not matter
- Even those who trust have some fears
- Those who do not trust barely preceive potential positive externalies of self driving cars



# ICCECIP 2023 Thank you for the kind attention!

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