

ICCECIP 2023

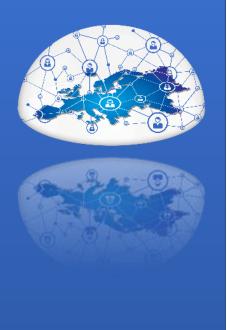
Trust and Security:

How Trust in Autonomous Systems Shapes Decision-Making

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5th International Conference on Central European Critical Infrastructure Protection 13-14 November 2023 / Budapest, Hungary



Human-Robot Interaction (HRI)

- The person should feel compelled to engage
- The machine shall be able to participate in the interaction
- Interaction ~ forms of cooperation
 - Additional
 - Supportive
 - Substitutive
- The focal point of this research is the human factor



Situative and individual factors influencing HRI, and its individual perspective

- Technology
- Ethics
- Law
- Infrastructure



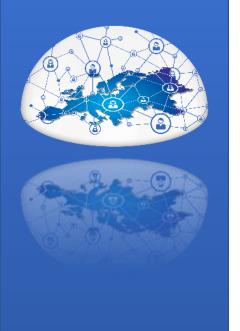
- Control or trust
- Perception of positive effects
- Risk perception
- Background information, past experiences

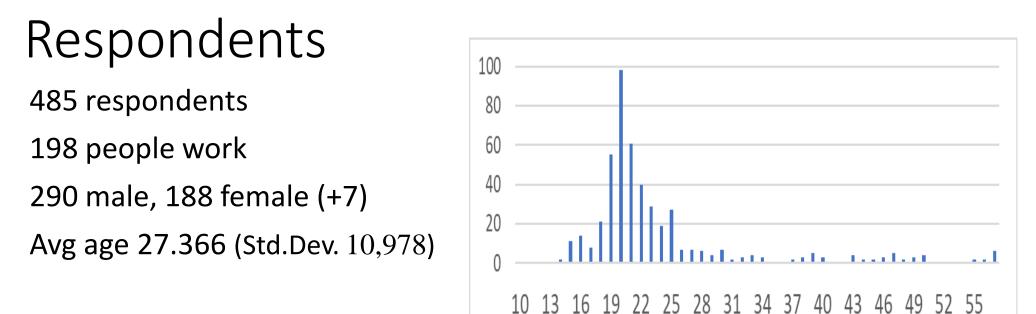
"Readiness"

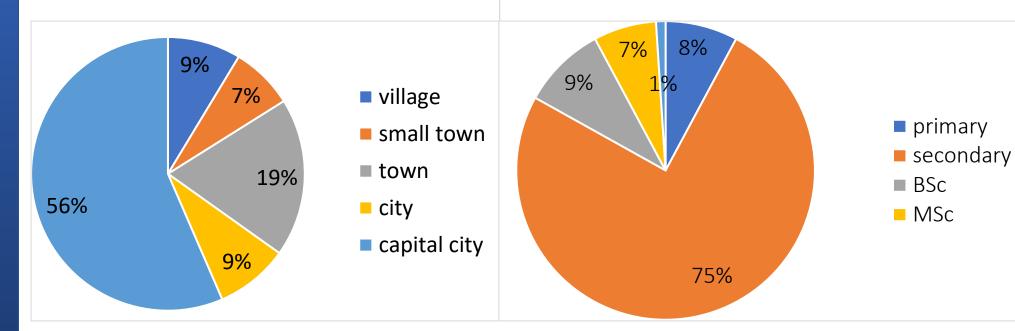


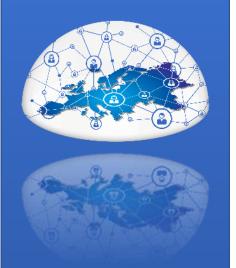
Research questions, methodology

- How does trust affect decisions related to autonomous systems?
- Quantitative research
- Online questionnaire (google forms)
- Sampling method: convenience, snowball
- Researcher's perspective: interpretative

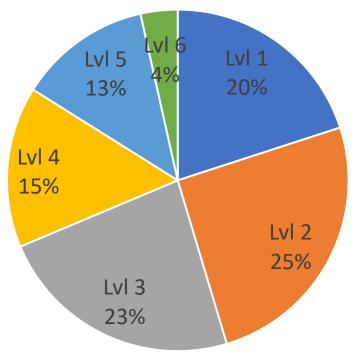








Results



I support the introduction of self driving cars I would love to try a selfdriving car Self-driving cars will reduce car accidents Self-driving cars will have a positive impact on society Self-driving cars will have a positive impact on... I would like to buy a selfdriving car in the future I would be afraid of selfdriving cars in my surrounding

| 12% <mark>14</mark> | .% | 30 |)% | - | <mark>19</mark> % | 6 | 25 | % | |
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| 27% | | 21% | 6 | 21 | % | 18 | <mark>%</mark> 1 | .3% | |
| | | | | | | | | | |
|)% 20 |)% | 40 | % | 60 | % | 80 |)% | 10 | 09 |

Do not agree

Agree

Tend not to agree

To an extent agree



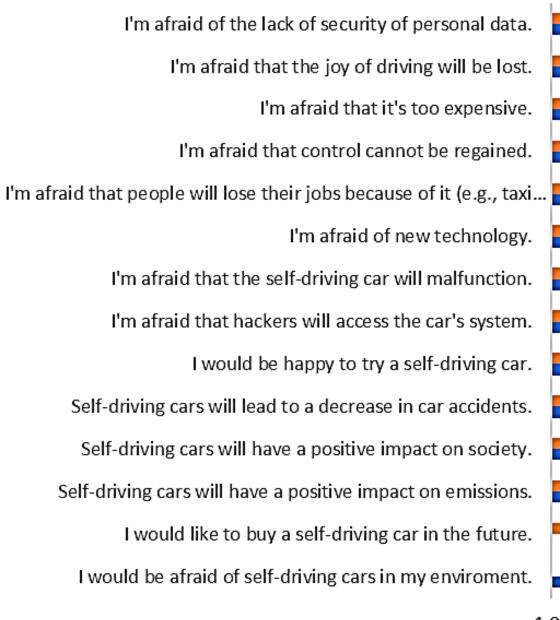
Those who trust are different

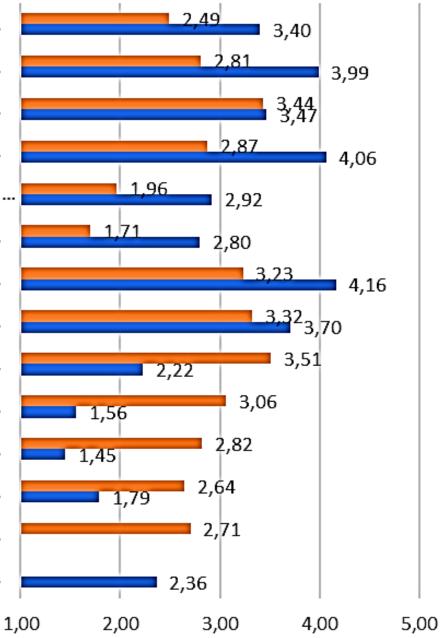
| | | | | t-test for Equality of Means | | | | | | |
|-----------------------|------------------------------|--------|-------|------------------------------|-----|----------|--------|-------|-----------------|----------|
| | | Levene | | | | | | | 95% Cor | nfidence |
| | for Equality of Variances | | | | | | | Std. | Interva | |
| | | | | | | Sig. (2- | Mean | Error | Diff | |
| | | F | Sig. | t | df | tailed) | Diff | Diff | Lower | Upper |
| What is your gender? | * | 90,69 | 0,000 | 3,759 | 291 | 0,000 | 0,241 | 0,064 | 0,115 | 0,367 |
| How old are you? | * | 10,68 | 0,001 | -2,493 | 296 | 0,013 | -2,893 | 1,16 | -5 <i>,</i> 177 | -0,609 |
| What is your place of | * | 26,198 | 0,000 | -3 <i>,</i> 58 | 296 | 0,000 | -0,635 | 0,177 | -0 <i>,</i> 984 | -0,286 |
| residence? | | | | | | | | | | |
| Do You still study? | * | 14,07 | 0,000 | 3,407 | 296 | 0,001 | 0,471 | 0,138 | 0,199 | 0,743 |

Does not matter!!!

What is your highest level of education? Do You have work experience? Do you have a driver's license? *Equal variances assumed







Trust Lack of trust



Summary

- 220 out of 485 clearly do not trust self-driving cars
 - Only 78 have complete trust
- Those who trust are different in many aspects
 - gender, age, place of residence, student status
- However, level of education, work experience, or even having a driving licence does not matter
- Even those who trust have some fears
- Those who do not trust barely preceive potential positive externalies of self driving cars



ICCECIP 2023 Thank you for the kind attention!

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